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CITY OF CLEVELAND
Mayor Frank G. Jackson



FOR IMMEDIATE RELEASE:
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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #45****

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Mayor Frank G. Jackson has extended the Proclamation of Civil Emergency through April 30, 2020. [Click here to view the mayor's declaration.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities are operational.

Media Briefing Teleconference April 24

Mayor Jackson will host a media briefing on COVID-19 Friday, April 24 at 4pm. Please note, this event is intended for media only. **Media Conference Line: 1-888-363-4734; access code: 6189845**

34 New Cases of Coronavirus in Cleveland, One New Fatality

The Cleveland Department of Public Health has been notified of 34 more confirmed test results for coronavirus in residents of the city. The department was also notified of one new fatality. The patient was a male in his 80's. **This brings the total to 519 confirmed cases in the City of Cleveland and 21 fatalities, ranging from less than one year to their 90's.** The new cases include males and females, whose ages range from less than 10 years old to their 90's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there are more than 14,142 confirmed cases and 618 fatalities in the State of Ohio. There are more than 864,000 confirmed cases and 47,800 deaths in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed [cases by zip code throughout Cuyahoga County](#). The County releases an updated map each Friday.

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases aside from age range and gender.

City of Cleveland Residential Resurfacing Program Begins Week of April 27

City of Cleveland's Residential Resurfacing Program will begin throughout the City. Advance notice signs will be posted to advise the public of road improvements.

One lane of traffic will be maintained for local traffic for the duration of each project and no detours are expected. Access to all businesses, residences and side streets will be maintained during construction. On-street parking will not be allowed during construction.

2020 Road Resurfacing Project Description:

- The Residential Street Resurfacing Program will begin during the week of April 27th and will continue through the summer and fall.
- This work will represent an investment of \$12 million in the City's Residential Roadways.
- With the completion of the Pavement Management Study in 2017 and the continued evaluation of the City's roadway network, the City has a grading system that allows streets in the greatest need of resurfacing to be selected for repair. The City is using the 'worst first' approaches for road resurfacing.
- The City estimates it will resurface approximately 78 residential streets in 2020.
- The City will also be using the 'fix-it-first' approach to restore a high pavement condition rating to streets that are fair condition.
- The City estimates it will employ this method on 13 residential streets.
- A separate advisory will be issued prior to work beginning in each ward.

City of Cleveland Crack Sealing Program Begins Week of April 27

During the week of April 27, 2020 the City of Cleveland's Crack Sealing Program will begin throughout the City. Advance notice signs will be posted to advise the public of road improvements.

- Crack sealing is an important step in extending the life and maintaining a high condition rating of an asphalt roadway.
- A hot-applied crack sealants is used to fill the cracks

- Performed within the first few years of the asphalt being placed, cracksealing will prevent water from penetrating into the roadway causing damage especially during freeze/thaw cycles.
- The process moves quickly with the work being completed in several days or up to two weeks depending on the size of the roadway.
- The City estimates that there will be approximately 150 streets that will be crack sealed.

While work is being performed, traffic will be maintained at all times. Access to all businesses, residences and side streets will be maintained during construction. On-street parking will not be allowed. A Law Enforcement Officer (L.E.O) will be present as needed.

Senior Day 2020 is Canceled

Out of an abundance of caution, the 2020 Cleveland Senior Day on May 27th is canceled. The 2021 Senior Day will highlight senior honorees from 2020 and 2021. To recognize those seniors honored in 2020, the City will share their stories and pictures across the city's various channels.

May Bulk Pick-Up is Suspended in Order to Adhere to Social Distancing

- The City of Cleveland has suspended May bulk pick up to protect the workers providing this service. Using automated waste collection vehicles reduces the exposure to COVID-19 which can remain on various surfaces for a long period of time. Additionally, social distancing for the safety of crews becomes possible with reducing crew size down to just one driver in many instances. Residents may drop off their items at the Ridge Road Station at 3727 Ridge Road.
- **Proper Set-Out Reminder:** Yard waste will still be collected. The City of Cleveland requires all solid waste bagged and in City of Cleveland supplied Black waste containers. Recycling material must be clean and loose in the City of Cleveland provided Blue container. All material must fit within your City of Cleveland provided containers. Please do not sit loose waste outside of the city provided containers.
- All eligible residences received waste and recycle containers. If they do not have one, they need to report it stolen, then call waste collection at 216-664-3711. They will provide guidance on how to obtain service and avoid a citation until a new container is obtained.

Department of Public Utilities Customer Reconnection Updates

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open

8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 85 total customers
- CWD has reconnected 1,001 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Reminder: Economic Development Resources for Cleveland Businesses

Mayor Jackson and the City have established an emergency working capital fund in order to help maintain the business community. View the [summary](#) and [application](#) here.

The City previously introduced legislation which was passed by Cleveland City Council allowing for a six-month deferral of payments on economic development loans issued by the City. The program authorizes the Director of Economic Development to defer payment on most loans and to seek the consent of lenders on other loans. View the State Updates section below for information on the federal CARES ACT.

- **National Business Resources**

- **Economic Impact Payments:** The Treasury Department and the Internal Revenue Service launch new tool to help non-filers register for Economic Impact Payments:
 - Economic Impact Payment Information Center
<https://www.irs.gov/coronavirus/economic-impact-payment-information-center>
 - Get My Payment Frequently Asked Questions
<https://www.irs.gov/coronavirus/get-my-payment-frequently-asked-questions>
 - How to Use the Tools on IRS.gov to Get Your Economic Impact Payment <https://www.irs.gov/newsroom/how-to-use-the-tools-on-irsgov-to-get-your-economic-impact-payment>
 - Non-Filers: Enter Payment Info Here Tool Scenarios
<https://www.irs.gov/newsroom/non-filers-enter-payment-info-here-tool-scenarios>
- **CARES Act:** The Small Business Administration (SBA) and the Department of Treasury have begun releasing the information that will guide the [programs created through the Coronavirus Aid, Relief, and Economic Security](#)

[\(CARES\) Act.](#) [View SBA Loans.](#) **Clevelanders may also contact their local SBA office for more information.**

Absentee Voter Deadline is April 28

Citizens are reminded that absentee voter ballots must be postmarked by April 27. Individuals with disabilities and those who do not have a home mailing address may vote in person at their local board on April 28. **View Instructions on [How to vote by mail in the Presidential Primary.](#)**

County, State & Federal Updates and Reminders

- [Cuyahoga County Prevention, Retention and Consistency Program](#)
- [View the governor's daily updates here](#)
- **National Guard Deployment:** [Governor Mike DeWine has called upon the Ohio National Guard to assist in the state's response to COVID-19.](#)
- **CDC Guidelines on Masks:** [View the latest CDC guidelines regarding their recommendations to wear masks](#)
- **Tax Deadline Extension Reminder:** : The Ohio house voted to extend the mail-in ballot period for the primary election to April 28 and extend the state's income tax return deadline to July 15. The deadline is extended for local, state and federal returns. Request a ballot by calling 216-443-VOTE. [View the bill summary with additional provisions here.](#)
- **Census:** The 2020 Census is happening now. Visit www.2020census.gov
- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

Code Red

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

- [View Updates #1-22](#)
- [Update # 23](#) –April 1, 2020
- [Update #24](#) – April 2, 2020
- [Update # 25](#) – April 3, 2020
- [Update # 26](#) – April 4, 2020
- [Update #27](#) – April 5, 2020
- [Update # 28](#) – April 6, 2020
- [Update # 29](#) – April 7, 2020
- [Update # 30](#) – April 8, 2020
- [Update #31](#) – April 9, 2020

- [Update # 32](#) – April 10, 2020
- [Update # 33](#) – April 11, 2020
- [Update # 34](#) – April 12, 2020
- [Update # 35](#) – April 13, 2020
- [Update # 36](#) – April 14, 2020
- [Update #37](#) – April 15, 2020
- [Update # 38](#) – April 16, 2020
- [Update # 39](#) – April 17, 2020
- [Update #40](#) – April 18, 2020
- [Update #41](#) – April 19, 2020
- [Update #42](#) – April 20, 2020
- [Update # 43](#) – April 21, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

About the City of Cleveland

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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