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**CITY OF CLEVELAND**  
Mayor Frank G. Jackson



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**FOR IMMEDIATE RELEASE:**  
**April 22, 2020**

## **City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #44**

**CLEVELAND** – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Mayor Frank G. Jackson has extended the Proclamation of Civil Emergency through April 30, 2020. [Click here to view the mayor's declaration.](#)

Essential services such as Police, Fire, EMS, waste collection and Utilities are operational.

### **10 New Cases of Coronavirus in Cleveland, Two New Fatalities**

The Cleveland Department of Public Health has been notified of 10 more confirmed test results for coronavirus in residents of the city. **This brings the total to 485 confirmed cases in the City of Cleveland and 20 fatalities, ranging from less than one year to their 90's.** CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there are more than 13,609 confirmed cases and 584 fatalities in the State of Ohio. There are more than 846,000 confirmed cases and 46,000 deaths in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed [cases by zip code throughout Cuyahoga County](#). The County releases an updated map each Friday.

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases aside from age range and gender.

### **Downtown Development Following COVID-19**

It's too early to speculate on how the coronavirus will impact the future of work. The City remains engaged with the developers of real estate projects throughout the City and looks forward to future partnerships with the private sector as we adapt to shifts in the market. Shifts in markets also represent opportunities, so we would look to take advantage of new demand, whether commercial, residential or retail, that develops as a result of these shifts.

### **Department of Public Utilities Customer Reconnection Updates**

While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513. To date:

- CPP has reconnected 85 total customers
- CWD has reconnected 991 total customers

Cleveland Water customers can make payments and manage their account at [myclevelandwater.com](http://myclevelandwater.com), by calling (216) 664-3130. Questions can be submitted via the inquiry form at [clevelandwater.com/ask-a-question](http://clevelandwater.com/ask-a-question). CPP customers can make payments and manage their account at [cpp.org](http://cpp.org). Inquiries and questions can be submitted via [www.cpp.org/Contact](http://www.cpp.org/Contact)

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

### **Reminder: Economic Development Resources for Cleveland Businesses**

Mayor Jackson and the City have established an emergency working capital fund in order to help maintain the business community. View the [summary](#) and [application](#) here.

The City previously introduced legislation which was passed by Cleveland City Council allowing for a six-month deferral of payments on economic development loans issued by the City. The program authorizes the Director of Economic Development to defer payment on

most loans and to seek the consent of lenders on other loans. View the State Updates section below for information on the federal CARES ACT.

- **National Business Resources**

- **Economic Impact Payments:** The Treasury Department and the Internal Revenue Service launch new tool to help non-filers register for Economic Impact Payments:
  - Economic Impact Payment Information Center  
<https://www.irs.gov/coronavirus/economic-impact-payment-information-center>
  - Get My Payment Frequently Asked Questions  
<https://www.irs.gov/coronavirus/get-my-payment-frequently-asked-questions>
  - How to Use the Tools on IRS.gov to Get Your Economic Impact Payment <https://www.irs.gov/newsroom/how-to-use-the-tools-on-irsgov-to-get-your-economic-impact-payment>
  - Non-Filers: Enter Payment Info Here Tool Scenarios  
<https://www.irs.gov/newsroom/non-filers-enter-payment-info-here-tool-scenarios>
- **CARES Act:** The Small Business Administration (SBA) and the Department of Treasury have begun releasing the information that will guide the [programs created through the Coronavirus Aid, Relief, and Economic Security \(CARES\) Act](#). [View SBA Loans](#). **Clevelanders may also contact their local SBA office for more information.**

### **Absentee Voter Deadline is April 28**

Citizens are reminded that absentee voter ballots must be postmarked by April 27. Individuals with disabilities and those who do not have a home mailing address may vote in person at their local board on April 28. **View Instructions on [How to vote by mail in the Presidential Primary](#).**

### **County, State & Federal Updates and Reminders**

- [Cuyahoga County Prevention, Retention and Consistency Program](#)
- [View the governor's daily updates here](#)
- **National Guard Deployment:** [Governor Mike DeWine has called upon the Ohio National Guard to assist in the state's response to COVID-19.](#)
- **CDC Guidelines on Masks:** [View the latest CDC guidelines regarding their recommendations to wear masks](#)
- **Tax Deadline Extension Reminder:** : The Ohio house voted to extend the mail-in ballot period for the primary election to April 28 and extend the state's income tax return deadline to July 15. The deadline is extended for local, state and federal returns. Request a ballot by calling 216-443-VOTE. [View the bill summary with additional provisions here.](#)
- **Census:** The 2020 Census is happening now. Visit [www.2020census.gov](http://www.2020census.gov)

- **Scams:** [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

### **Code Red**

Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit <https://bit.ly/CLECodeRED>, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

### **Previous COVID-19 Updates from the City of Cleveland**

- [View Updates #1-22](#)
- [Update # 23](#) – April 1, 2020
- [Update #24](#) – April 2, 2020
- [Update # 25](#) – April 3, 2020
- [Update # 26](#) – April 4, 2020
- [Update #27](#) – April 5, 2020
- [Update # 28](#) – April 6, 2020
- [Update # 29](#) – April 7, 2020
- [Update # 30](#) – April 8, 2020
- [Update #31](#) – April 9, 2020
- [Update # 32](#) – April 10, 2020
- [Update # 33](#) – April 11, 2020
- [Update # 34](#) – April 12, 2020
- [Update # 35](#) – April 13, 2020
- [Update # 36](#) – April 14, 2020
- [Update #37](#) – April 15, 2020
- [Update # 38](#) – April 16, 2020
- [Update # 39](#) – April 17, 2020
- [Update #40](#) – April 18, 2020
- [Update #41](#) – April 19, 2020
- [Update #42](#) – April 20, 2020
- [Update # 43](#) – April 21, 2020

**For more information about COVID-19, visit the following links:**

- [www.cdc.gov/coronavirus](http://www.cdc.gov/coronavirus)
- <https://coronavirus.ohio.gov/wps/portal/gov/covid-19/>
- <http://www.clevelandhealth.org/>

### **About the City of Cleveland**

The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at [www.clevelandohio.gov](http://www.clevelandohio.gov), Twitter at @cityofcleveland or Facebook at [www.facebook.com/cityofcleveland](http://www.facebook.com/cityofcleveland).

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