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FOR IMMEDIATE RELEASE:
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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #29

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Mayor Frank G. Jackson has extended the Proclamation of Civil Emergency through April 30, 2020. Click here to view the mayor's declaration.

Essential services such as Police, Fire, EMS, waste collection and Utilities are operational.

- **A "special message" from Samuel L. Jackson as seen on Jimmy Kimmel Live highlights the need to stay at home**
- **View the video from Mayor Jackson's recent press conference on COVID-19.**
- **View the video from Mayor Jackson's recent appearance on the City Club Virtual Forum**

16 New Cases of Coronavirus in Cleveland
The Cleveland Department of Public Health has been notified of 16 more confirmed test results for coronavirus in residents of the city. **This brings the total to 232 confirmed cases in the City of Cleveland and two fatalities, ranging from less than one year to their 90's**. The new cases include males and females, whose ages range from their 30's to 80's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there are more than 4,782 confirmed cases and 167 fatalities in the State of Ohio. There are 386,000 confirmed cases and 12,200 deaths in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed **cases by zip code throughout Cuyahoga County.** **The County will be releasing an updated map each Friday.**

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases aside from age range and gender.

Carter Road Bridge Closes April 8
The Carter Road Lift Bridge over the Cuyahoga River will be closed on Wednesday, April 8, 2020 starting at 8 a.m. until 3 p.m. The closure is necessary to upgrade the bridge's camera system. Detours will be posted as follows:
- Northbound Carter Bridge traffic will be directed west on Carter Road, then North on Columbus Road.
- Southbound Carter bridge traffic will be directed west on Center Street and south on Columnar Road, then east on Carter Road.

Grab and Go Meals for Youth at Recreation Centers
The City of Cleveland continues to work with its partner the Children's Hunger Alliance to offer grab and go meals outside of the recreation centers. There have been **2,941 meals** distributed as of April 4.

Division of Waste Collection
- Using automated waste collection vehicles reduces the exposure to COVID-19 which can remain on various surfaces for a long period of time. Additionally, social distancing for the safety of crews becomes possible with reducing crew size down to just one driver in many instances. The City of Cleveland **has suspended April bulk pick up** to protect the workers providing this service.

- **Proper Set-Out Reminder**: The City of Cleveland requires all solid waste bagged and in City of Cleveland supplied Black waste containers. Recycling material must be clean and loose in the City of Cleveland provided Blue container. All material must fit within your City of Cleveland provided containers. Please do not sit loose waste outside of the city provided containers.

- All eligible residences received waste and recycle containers. If they do not have one, they need to report it stolen, then call waste collection at 216-664-3711. They will provide guidance on how to obtain service and avoid a citation until a new container is obtained.

Transformation Alliance Meetings
On April 16th, the Transformation Alliance will hold a Finance Committee meeting. The meeting will begin at 8:30 a.m. and will last one hour. Participants can gather by conference call using the following: +1 216-815-0098/ Conference ID: 967 358 893#

Department of Public Utilities
As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513.

To date:
- CPP has reconnected 77 total customers
- CWD has reconnected 699 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Reminder: Economic Development Resources for Cleveland Businesses
Mayor Jackson and the City have established an emergency working capital fund in order to help maintain the business community. It includes up to $10,000 loan, no fees, no interest or payments due until January 1, 2021, 1% interest thereafter and payments of $150/month until repaid. Funds are limited, so applicants are encouraged to submit their applications as soon as possible. View the summary and application here.

The City previously introduced legislation which was passed by Cleveland City Council allowing for a six-month deferral of payments on economic development loans issued by the City. The program authorizes the Director of Economic Development to defer payment on most loans and to seek the consent of lenders on other loans. A six-month deferral will relieve some of the debt burden on our borrowers, reducing costs to businesses, during the enforced closures to protect public health.

These measures are in place to assist businesses until the Federal dollars become available. View the State Updates section below for information on the federal CARES ACT.

- **National Business Resources**

  - **Economic Impact Payments:** The Treasury Department and the Internal Revenue Service announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically. [More information here.](#)

  - **CARES Act:** The Small Business Administration (SBA) and the Department of Treasury have begun releasing the information that will guide the [programs created through the Coronavirus Aid, Relief, and Economic Security (CARES) Act.](#) [View SBA Loans.](#) **Clevelanders may also contact their local SBA office for more information.**

State & Federal Updates and Reminders

- [View the governor's daily updates here](#)
- **National Guard Deployment:** [Governor Mike DeWine has called upon the Ohio National Guard to assist in the state's response to COVID-19.](#)

- **CDC Guidelines on Masks:** [View the latest CDC guidelines regarding their recommendations to wear masks](#)

- **Tax Deadline Extension Reminder:** : The Ohio house voted to extend the mail-in ballot period for the primary election to April 28 and extend the state's income tax return deadline to July 15. Request a ballot by calling 216-443-VOTE. [View the bill summary with additional provisions here.](#)

- **Census:** The 2020 Census is happening now. Visit www.2020census.gov

- **Scams**: [IRS issues warning about Coronavirus-related scams; watch out for schemes tied to economic impact payments](#)

- **Vote by Mail:** [How to vote by mail in the Presidential Primary.](#)

Code Red
Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit https://bit.ly/CLECodeRED, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores.

Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020
- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#)- March 20, 2020
- [Update # 12](#)-March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) –March 25, 2020
- [Update #17](#) –March 26,2020
- [Update #18](#) –March 27, 2020
- [Update#19](#) – March 28, 2020
- [Update # 20](#)- March 29, 2020
- [Update #21](#) –March 30, 2020
- [Update #22](#) - March 31, 2020
- [Update # 23](#) –April 1, 2020
- [Update #24](#) – April 2, 2020
- [Update # 25](#) – April 3, 2020
- [Update # 26](#) – April 4, 2020
- [Update #27](#) – April 5, 2020
- [Update # 28](#) – April 6, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- https://coronavirus.ohio.gov/wps/portal/gov/covid-19/
- http://www.clevelandhealth.org/

About the City of Cleveland
The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more

information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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