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FOR IMMEDIATE RELEASE:
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City of Cleveland Provides General Updates on Coronavirus (COVID-19) Protocols -Update #28

CLEVELAND – The City of Cleveland continues to take numerous precautions across multiple departments and divisions amid increasing cases of coronavirus (COVID-19). Mayor Frank G. Jackson has extended the Proclamation of Civil Emergency through April 30, 2020. Click here to view the mayor's declaration.

Essential services such as Police, Fire, EMS, waste collection and Utilities are operational.

View the video from Mayor Jackson's recent press conference on COVID-19.

View the video from Mayor Jackson's recent appearance on the City Club Virtual Forum

13 New Cases of Coronavirus in Cleveland
The Cleveland Department of Public Health has been notified of 13 more confirmed test results for coronavirus in residents of the city. **This brings the total to 216 confirmed cases in the City of Cleveland and two fatalities, ranging from less than one year to their 90's**. The new cases include males and females, whose ages range from their 20's to 80's. CDPH is working to identify any close contacts of these residents who would require testing or monitoring for symptoms of COVID-19.

As of today, there are more than 4,450 confirmed cases and 142 fatalities in the State of Ohio. There are 356,000 confirmed cases and 10,500 deaths in the United States.

View the Cuyahoga County Department of Public Health's map showing the confirmed **cases by zip code throughout Cuyahoga County. The County will be releasing an updated map each Friday.**

In order to protect the individuals' privacy, the Cleveland Department of Public Health will not be releasing any additional demographic information related to any COVID-19 cases aside from age range and gender.

Updates to Divisions of Urban Forestry and Parking Facilities Effective April 13

- **Urban Forestry**
  In order to adhere to social distancing guidelines, Urban Forestry crews will be split into two work shifts. Each crew has two workers, with 10 crews on the East Side and 10 crews on the West Side.

  State required social distancing mandates:
  - Urban Forestry crews will be split into two 6 and ½ hour work shifts (½ hour lunch break is included)
    - Monday through Friday 6:30 am – 1:30pm
    - Monday through Friday 1:30 pm – 8:30pm
  - Crew members will be dispatched to worksites in separate vehicles; there will be one person per vehicle
  - Each shift will have crews working on both the east and west sides of the City
  - Employees will be paid for eight hours of work; however, employees who work the second shift will not be paid a shift differential

- **Parking**
  - The Division of Parking Facilities is currently open from 5 am until 11 pm Monday—Friday. Operational hours will be changed to 5 am – 7 pm Monday –Friday.

  - Over the last two weeks most vehicles are out of the garage by 7pm. Signage will be placed throughout the garage advising customers of the change in hours.

  - Daily meter collections have experienced a reduction from filling an estimated 10 to 12 canisters a day to 2 to 3 per day. The Division of Parking Facilities will reduce meter collections to two days per week and meter service inspection and repair to two days per week.

  - The Gateway garage is averaging about 400 cars per day, 320 of which are monthly customers, the remaining 80 are transient. Most transient customers

are out of the garage by 6 pm. In an effort to reduce operating expenses, the City will instruct the parking operator to staff the garage from 6am until 6:30pm, and continue to maintain security from 6pm until 6am.

Department of Public Utilities
As a reminder, the drinking water is safe. While business is operating as normal, the Public Utilities Building is closed to the public. Cleveland Water and Cleveland Public Power have temporarily stopped disconnection of residential services for non-payment. Cleveland Water customers should call 216-664-3130 and Cleveland Public Power customers should call 216-664-4600 for service restoration.

Cleveland Water Pollution Control (WPC) Customer Service lobby remains open to the public to purchase permits and review maps. The WPC office at 12302 Kirby Ave. is open 8:00 a.m.-5:00 p.m., Monday through Friday. Report emergencies 24/7 by calling (216) 664-2513.

To date:
o	CPP has reconnected 74 total customers
o	CWD has reconnected 677 total customers

Cleveland Water customers can make payments and manage their account at myclevelandwater.com, by calling (216) 664-3130. Questions can be submitted via the inquiry form at clevelandwater.com/ask-a-question. CPP customers can make payments and manage their account at cpp.org. Inquiries and questions can be submitted via www.cpp.org/Contact

Cleveland Water and CPP customers may also use the dropbox located at 1201 Lakeside. Please include name and account number along with payment. Multiple accounts must be on separate checks.

Reminder: April Bulk Pick-Up Suspended
All bulk pick-up for the month of April is suspended until further notice. This also means no special bulk pick-ups. The City will provide notice when the service resumes.

Reminder: Economic Development Resources for Cleveland Businesses
Mayor Jackson announced that the City has established an emergency working capital fund in order to help maintain the business community. It includes up to $10,000 loan, no fees, no interest or payments due until January 1, 2021, 1% interest thereafter and payments of $150/month until repaid. Funds are limited, so applicants are encouraged to submit their applications as soon as possible. View the summary and application here.

The City previously introduced legislation which was passed by Cleveland City Council allowing for a six-month deferral of payments on economic development loans issued by the City. The program authorizes the Director of Economic Development to defer payment on most loans and to seek the consent of lenders on other loans. A six-month deferral will

relieve some of the debt burden on our borrowers, reducing costs to businesses, during the enforced closures to protect public health.

These measures are in place to assist businesses until the Federal dollars become available. View the State Updates section below for information on the federal CARES ACT.

- **National Business Resources**

  - **Economic Impact Payments:** The Treasury Department and the Internal Revenue Service announced that distribution of economic impact payments will begin in the next three weeks and will be distributed automatically. [More information here.](#)

  - **CARES Act:** The Small Business Administration (SBA) and the Department of Treasury have begun releasing the information that will guide the [programs created through the Coronavirus Aid, Relief, and Economic Security (CARES) Act.](#) [View SBA Loans.](#) **Clevelanders may also contact their local SBA office for more information.**

State & Federal Updates

- [View the governor's daily updates here](#), [view the COVID-19 Dashboard](#), [commercial eviction order](#), [stay at home order checklist](#) and [amended stay-at-home order.](#)

- [View the latest CDC guidelines regarding their recommendations to wear masks](#)

- **Tax Deadline Extension Reminder:** : The Ohio house voted to extend the mail-in ballot period for the primary election to April 28 and extend the state's income tax return deadline to July 15. Request a ballot by calling 216-443-VOTE. [View the bill summary with additional provisions here.](#)

- **Census:** The 2020 Census is happening now. Visit www.2020census.gov

Code Red
Sign up for CodeRED alerts to receive calls and emails from the administration with important info regarding Coronavirus. To sign up online, visit https://bit.ly/CLECodeRED, get mobile alerts by downloading the CodeRED app via the Apple or Google Play stores. Seniors who need assistance signing up are welcome to call the Department of Aging at 216-664-4383 for periodic phone call messaging.

Previous COVID-19 Updates from the City of Cleveland

- [Update #1](#) – March 6, 2020
- [Update #2:](#) - March 11, 2020

- [Update #3](#) – March 12, 2020
- [Update #4](#) – March 13, 2020
- [Update #5](#) – March 14, 2020
- [Update #6](#) – March 15, 2020
- [Update #7](#) – March 16, 2020
- [Update # 8](#) –March 17, 2020
- [Update # 9](#) –March 18, 2020
- [Update#10](#) –March 19, 2020
- [Update #11](#)- March 20, 2020
- [Update # 12](#)-March 21, 2020
- [Update #13](#) –March 22, 2020
- [Update #14](#) –March 23, 2020
- [Update #15](#) –March 24, 2020
- [Update #16](#) –March 25, 2020
- [Update #17](#) –March 26,2020
- [Update #18](#) –March 27, 2020
- [Update#19](#) – March 28, 2020
- [Update # 20](#)- March 29, 2020
- [Update #21](#) –March 30, 2020
- [Update #22](#) - March 31, 2020
- [Update # 23](#) –April 1, 2020
- [Update #24](#) – April 2, 2020
- [Update # 25](#) – April 3, 2020
- [Update # 26](#) – April 4, 2020
- [Update #27](#) – April 5, 2020

For more information about COVID-19, visit the following links:

- www.cdc.gov/coronavirus
- https://coronavirus.ohio.gov/wps/portal/gov/covid-19/
- http://www.clevelandhealth.org/

About the City of Cleveland
The City of Cleveland is committed to improving the quality of life for its residents by strengthening neighborhoods, delivering superior services, embracing diversity and making Cleveland a desirable, safe city in which to live, work, play, and do business. For more information on the City of Cleveland, visit online at www.clevelandohio.gov, Twitter at @cityofcleveland or Facebook at www.facebook.com/cityofcleveland.

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