

Cleveland Department of Aging



CITY OF CLEVELAND
Department of Aging

HEAP Application Assistance



The Home Energy Assistance Program (HEAP) is a program designed to help eligible residents meet the cost of home heating (natural gas, electric, and oil, kerosene, or wood heating services) during the winter months. Eligibility is based on family size and household income.

The Cleveland Department of Aging can assist with providing information and assistance in completing applications for the HEAP program to individuals who are 60 years of age and older or have disabilities.

To find out if you qualify, please contact Cheryl Williams, Assistant Aging Services Administrator for the Cleveland Department of Aging at 216-664-2189, or call our main telephone line at 216-664-2833.

Documents needed are proof of Income, birth certificate/proof of Citizenship, most recent gas and electricity bill (Dominion & Illuminating company only), social security card & state I.D. Copies only.

HEAP 2017-2018 INCOME GUIDELINES

Size of Household	Total Gross Annual Household Income
1.....	up to \$21,105.00
2.....	up to \$28,420.00
3.....	up to \$35,735.00
4.....	up to \$43,050.00
5.....	up to \$50,365.00
6.....	up to \$57,680.00
7.....	up to \$64,995.00

