



## Department of Consumer Affairs

DCA  
500 Lakeside Avenue, 2<sup>nd</sup> Floor  
Cleveland, Ohio 44114

Hotline: (216) 664-4529 Fax: (216) 420-8162

# Crisis Program Offers Assistance

Have trouble with paying utilities? If you are over 60 years of age or have a medical condition that is agitated by weather conditions and you can provide medical documentation, please call Community Action Agency at: (216) 518-4014.

Please verify if your income meet the income guidelines:

Size of household for the past three months	Total Annual Income	Total household income
1	\$18,952.50	\$4,738.13
2	\$25,497.50	\$6,374.38
3	\$32,042.50	\$8,010.63
4	\$38,587.50	\$9,646.88
5	\$45,132.50	\$11,283.13
6	\$51,677.50	\$12,919.38

For households with more than six members, add \$6,545 per person for annual income: add \$1,636.25 for three months.

For additional information, contact the Ohio Department of Development hotline at 1 (800) 282-0880 or TDD 1 (800) 686-1557 or via the internet at [www.energyhelp.ohio.gov](http://www.energyhelp.ohio.gov).

**This program is available until July 1, 2009 to August 31, 2009.**